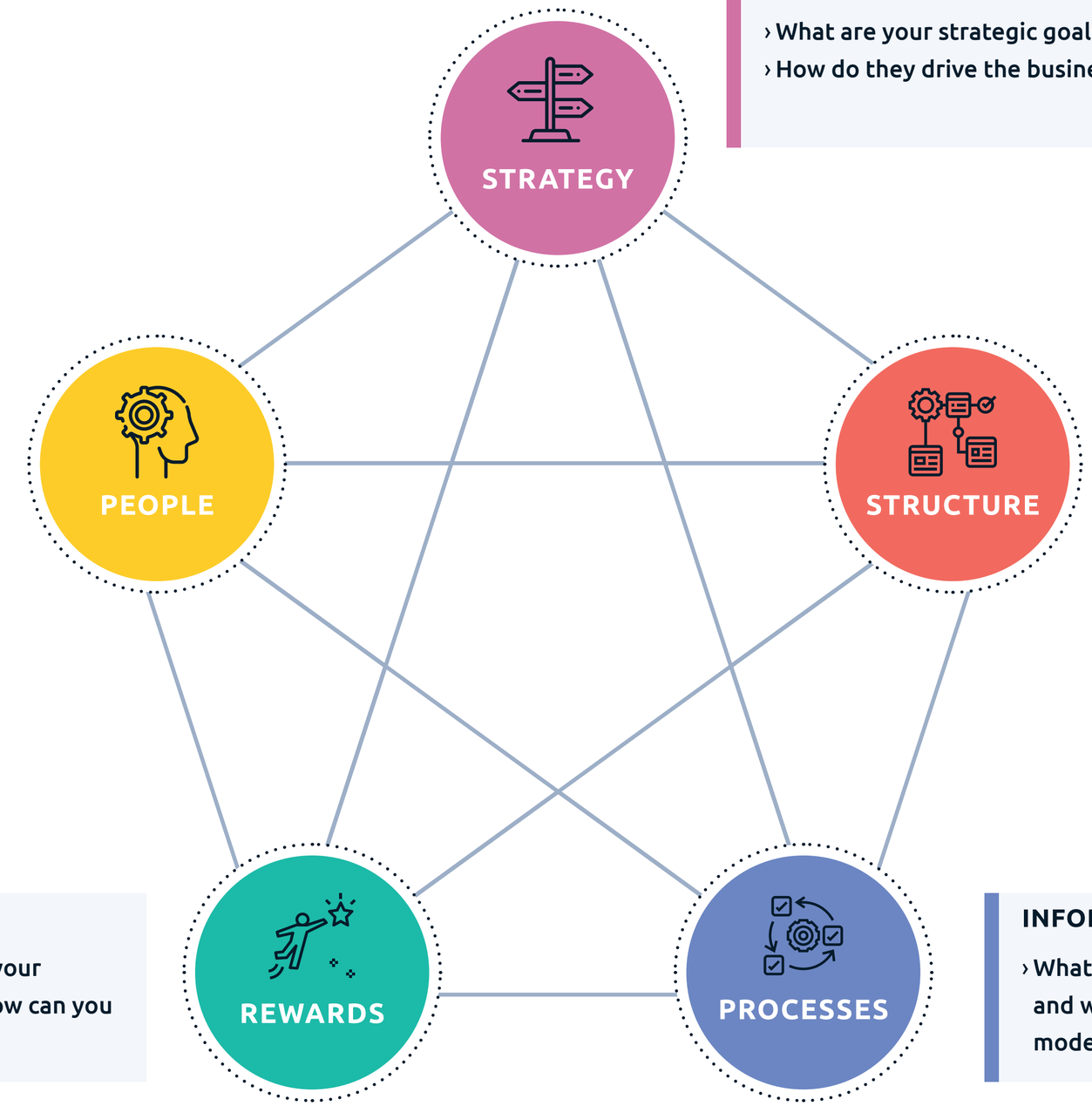
GALBRAITH'S "FIVE STARS" MODEL FOR ORGANIZATION DESIGN



DIRECTION

› What are your strategic goals?
› How do they drive the business model?

SKILLS & MINDSETS

› What people and skills does your business models require?
› What type of mindset is needed?

POWER

› What type of organization structure does your business model erequire?

MOTIVATION

› What reward system does your business model require? How can you motivate your people?

INFORMATION

› What information flows, processes, and workflows does your business model require?

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